OKLAHOMA ARTHRITIS CENTER

Discrimination is Against the Law

Oklahoma Arthritis Center & its affiliates complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Oklahoma Arthritis Center does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Oklahoma Arthritis Center affiliates include, **Oklahoma Family Wellness Center; Oklahoma Infusion Services; Oklahoma Neurology Center; Oklahoma Alzheimer's Center and Oklahoma Dermatology Specialists.**

Free Services We Provide

Oklahoma Arthritis Center:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
    - Qualified sign language interpreters
    - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language assistance services to people whose primary language is not English, which may include:
    - Qualified interpreters
    - Information written in other languages

How to Get Help or File a Grievance

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the Compliance Department.

If you believe that Oklahoma Arthritis Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance & Risk Management, Civil Rights Coordinator
Oklahoma Arthritis Center

Edmond	1701 Renaissance Blvd., Suite 110, Edmond, OK 73013	(405) 844-4978	(405) 844-0562
Elk City	2406 Bell Ave., Elk City, OK 73644	(580) 303-7944	(580) 210-5227
Enid	825 E. Owen K Garriott Rd., Enid, OK 73701	(580) 701-2586	(580) 324-8057
Moore	700 S. Telephone Rd., Suite 401, Moore, OK 73160	(405) 977-4329	(405) 977-0059
Norman	808 Wall St., Norman, OK 73069	(405) 977-4321	(405) 977-0521
Stillwater	4815 S Perkins Rd., Stillwater, OK 74074	(405) 780-6650	(405) 937-0199
Tulsa	9322 E. 41st St, Tulsa, OK 74145	(539) 215-5609	(539) 233-2480

1701 S. Renaissance Blvd., Suite 110
Edmond, OK 73013
Phone: (405) 844-4978, ext. 304
Fax: (405) 844-0562
Email: compliance@okarthritis.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, please reach out to **Compliance & Risk Management, Civil Rights Coordinator.**

Filing a Complaint with HHS

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

This notice is available on Oklahoma Arthritis Center's website: **https://www.okarthritis.com/**.

Language Assistance and Accessibility

ATTENTION: Oklahoma Arthritis Center provides free language assistance services and free appropriate auxiliary aids and services to help you communicate with us and access our information. These include qualified interpreters, information written in other languages, and information in accessible formats such as large print, audio, and accessible electronic formats. To get these services, call 405-844-4789, ext. 304, email compliance@okarthritis.com , or speak with a member of our staff.

Spanish

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar

información en formatos accesibles. Llame al 405-844-4978, ext. 304 (TTY: 711) o hable con su proveedor.

Vietnamese

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ cho quý vị. Các phương tiện và dịch vụ hỗ trợ phù hợp để cung cấp thông tin ở các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi số 405-844-4978, ext. 304 (TTY:711) hoặc trao đổi với nhà cung cấp dịch vụ chăm sóc sức khỏe của quý vị.

Chinese (Traditional)

注意：如果您說中文，您可以免費獲得語言協助服務。我們也免費提供適當的輔助設備和服務，以無障礙格式提供資訊。請致電405-844-4978, ext. 304 (TTY: 711) **或與您的醫療服務提供者聯絡。**

Chinese (Simplified)

注意：如果您说中文，您**可以免**费获得语言协助服务。我们也免费提供适当的辅助设备和服务，以无障碍格式提供信息。请致电 405-844-4978, ext. 304 (TTY: 711) **或与您的医**疗服务提供者联系。

Korean

주의: 한국어를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 405-844-4978, ext. 304 (TTY: 711)번으로 전화하시거나 담당 의료 서비스 제공자에게 문의하십시오.

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Geeignete Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten sind ebenfalls kostenlos erhältlich. Rufen Sie 405-844-4978, ext. 304 (TTY: 711) an oder sprechen Sie mit Ihrem Gesundheitsdienstleister.

Arabic

تنبيه: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية متاحة لك مجانًا. كما تتوفر مجانًا وسائل وخدمات مساعدة أو تحدث إلى مقدم (405-844-4978, ext. 304 (TTY: 711 مناسبة لتقديم المعلومات بتنسيقات يسهل الوصول إليها. اتصل على الرعاية الصحية الخاص بك.

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, may makukuha kang libreng serbisyo ng tulong sa wika. Mayroon ding libreng angkop na mga karagdagang tulong at serbisyo upang magbigay ng impormasyon

sa mga format na madaling ma-access. Tumawag sa 405-844-4978, ext. 304 (TTY: 711) o makipag-usap sa iyong provider.

Thai

โปรดทราบ: หากคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือด้านภาษาได้ฟรี นอกจากนี้ยังมีอุปกรณ์และบริการช่วยเหลือที่เหมาะสมเพื่อให้ข้อมูลในรูปแบบที่เข้าถึงได้โดยไม่มีค่าใช้จ่าย โทร 405-844-4978, ext. 304 (TTY: 711) หรือพูดคุยกับผู้ให้บริการด้านสุขภาพของคุณ

Urdu

توجہ دیں: اگر آپ اردو بولتے ہیں تو آپ کے لیے زبان سے متعلق مدد کی خدمات مفت دستیاب ہیں۔ قابل رسائی فارمیٹس میں معلومات فراہم کرنے کے لیے مناسب معاون آلات اور خدمات بھی مفت دستیاب ہیں۔405-844-4978, ext. 304 (TTY: 711) پر کال کریں یا اپنے طبی خدمات فراہم کنندہ سے بات کریں۔

Persian (Farsi)

توجه: اگر به زبان فارسی صحبت می‌کنید، خدمات کمک زبانی به‌صورت رایگان در اختیار شما قرار دارد. وسایل و خدمات کمکی مناسب برای ارائه اطلاعات در قالب‌های قابل دسترس نیز به‌صورت رایگان موجود است. با شماره 405-844-4978, ext. 304 (TTY: 711) تماس بگیرید یا با ارائه‌دهنده خدمات درمانی خود صحبت کنید.

Cherokee

ᎫᏣᎳᎩ ᏯᎩᏀᏒᎢ 「ᏣᎳᎩ」, ᏧᎾᏆᎦᏣᏁᎵᏍᎾᎬᎢ ᏧᎦᏃᏩᏛ ᎫᏣᏓᏭᎾᏉᏁᏗ ᎢᏩᏛᎾᏂᏆᎵ ᏯᏂᏲᏒᎢ. ᎤᎾᎾᏓᏛᎬᏗ ᎠᏆᏰᏯᏩᏗ ᏧᎦᏃᏩᏛᎢ ᏂᏴᏫ ᎦᏙᎤᎾᎾᏓᏁᏗ ᏗᏓᏃᎯᏩᏗ ᏧᏣᏓᏭᎾᏉᏁᏗ ᏯᏂᏲᏒᎢ. 405-844-4978, ext. 304 (TTY: 711) ᎤᏁᏣᏧᏂᏍ.

Burmese

သင်သည်မန်မာဘာသာစကားကို.ေြပာပါ က အခမ ဲ ဘ့ ာသာစကားအကအ 6 ည ီ ဝန်ေဆာင်မ:များကို.သင်ရ=>ိ?ိ.င်ပါသည်။ သငေ ာ့် လျာ်ေသာ အရနအ ာ် ကအ 6 ညမ ီ ျပာ?c > ာ့် သတင်းအချက်အလက်ဝန်ေဆာင်မ:များကို. လက်လ>မ်းမီ?ိ.ငေ်သာ ေဖာ်မတပ ာ် ံစ . မံ ျပာြဖင ာ့်လည်း အခမ ဲ ရ့= ိ > ?c ိ . ပ ာ် ါသည်။ ာ် သို့ ဖုန်းခေါ်ဆိုနိုင်ပါသည်။ 405-844-4978, ext. 304 (TTY: 711)

Hmong

Yog tias koj hais lus [Hmoob], muaj kev pab cuam txhais lus pub dawb rau koj. Muaj cov cuab yeej pab thiab kev pab cuam tsim nyog los muab cov txheej xwm ua hom uas koj nkag siab yooj yim pub dawb. hu rau 405-844-4978, ext. 304 (TTY: 711)

Laotian

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ສູນພະຍາດຂໍ້ອັກເສບ ໂອກລາໂຮມາ (Oklahoma Arthritis Center) ມີບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາຟຣີ ແລະ ມີອຸປະກອນ ແລະ ການບໍລິການຊ່ວຍເຫຼືອພິເສດທີ່ເໝາະສົມຟຣີ ເພື່ອຊ່ວຍໃຫ້ທ່ານສາມາດສື່ສານກັບພວກເຮົາ ແລະ ເຂົ້າເຖິງຂໍ້ມູນຂອງພວກເຮົາໄດ້. ເຊິ່ງລວມມີ ນາຍພາສາທີ່ມີຄຸນວຸດທິ, ຂໍ້ມູນທີ່ຂຽນເປັນພາສາອື່ນ, ແລະ ຂໍ້ມູນໃນຮູບແບບທີ່ເຂົ້າເຖິງໄດ້ງ່າຍ ເຊັ່ນ: ຕົວໜັງສືຂະໜາດໃຫຍ່, ສຽງ, ແລະ ຮູບແບບເອເລັກໂຕຣນິກທີ່ເຂົ້າເຖິງໄດ້. ເພື່ອຂໍຮັບການບໍລິການເຫຼົ່ານີ້, ກະລຸນາໂທຫາ 405-844-4978, ຕໍ່ 304, (TTY: 711) ສົ່ງອີເມວຫາ compliance@okarthritis.com, ຫຼື ລົມກັບພະນັກງານຂອງພວກເຮົາ.

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